



ATLANTA 2010 | APRIL 24

Last updated: April 21, 2010 1:00 pm EDT

Time	Session	Location	Speaker
1:30 – 3:00	UGCRM01: DayONE General Session, with Microsoft welcome and keynote	Murphy Ballroom 1-2	Nikhil Hasija, Microsoft
3:00 – 3:15	Break		
3:15 – 4:30	UBCRM02: Sales Process Special Interest Group	Murphy Ballroom 3-4	Pierre Hulsebus, Tom Totten
	UBCRM01: Large Company Special Interest Group	B403	Heather Thigpen, Tim Thorpe
	UBCRM06: CRMUG Solutions Showcase	Murphy Ballroom 1-2	Mark Rhodes
	UBCRM07: Microsoft Conduit	B404	James Johnston
4:30 – 4:45	Break		
4:45 – 6:00	UBCRM04: Promoting User Adoption	Murphy Ballroom 3-4	Rick McCutcheon, Tim Thorpe
	UBCRM03: Managing Your CRM Data	B403	John Johnston, Larry Lentz
	UBCRM05: Troubleshooting the Outlook Client	Murphy Ballroom 1-2	Jim Steger, Sean McNellis, Shawn Dieken
	UBXX01: CRMUG Training Academy Overview	A315	Mark Rhodes
	UBCRM08: Microsoft Conduit - Topic TBD	B404	James Johnston
6:00 - 10:00	Convergence Welcome Reception	Centennial Olympic Park	

Want more CRMUG? Attend the Interactive Discussions with “Hosted by the Dynamics CRM User Group” in the session description of your Convergence Conference Guide throughout the rest of the week!

Visit CRMUG at Booth #514 for a chance to win a Premium Membership, Registration Pass to CRMUG Summit 2010 in Orlando, and CRMUG Academy Course!

~~ Special Pricing Offers for DayONE & Convergence Attendees ~~

Save HUNDREDS on CRMUG Academy courses and registration at CRMUG Summit.

CRMUG Networking Opportunities at Convergence

To RSVP or schedule a networking meeting email events@dynamiccommunities.com. Networking opportunities are open to ALL Convergence attendees.

Networking Group	Date/Time	Location
Washington DC Regional Chapter	Monday, 8am-9am	Meal hall, under CRMUG banner – reserved table
Denver Regional Chapter	Monday, 8am-9am	Meal hall, under CRMUG banner – reserved table
New England Regional Chapter	Monday, 8am-9am	Meal hall, under CRMUG banner – reserved table
Ontario Regional Chapter	Monday, 8am-9am	Meal hall, under CRMUG banner – reserved table
Texas Regional Chapter	Monday, 8am-9am	Meal hall, under CRMUG banner – reserved table
CRMUG Leaders Best Practices	Monday, 11:30pm-12:30pm	Meal hall under CRMUG banner-designated table
Pacific Northwest Regional Chapter	Tuesday, 8am-9am	Meal hall under CRMUG banner-designated table
Ohio Regional Chapter	Tuesday, 8am-9am	Meal hall under CRMUG banner-designated table
Michigan Regional Chapter	Tuesday, 8am-9am	Meal hall under CRMUG banner-designated table
Northern California Regional Chapter	Tuesday, 8am-9am	Meal hall under CRMUG banner-designated table
Georgia/Southeast Regional Chapter	Tuesday, 8am-9am	Meal hall under CRMUG banner-designated table
CRMUG Board Meeting	Tuesday, 12:30pm-1:30pm	Meal hall under CRMUG banner-designated table
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